

# COVID-19

We know that COVID-19 is top of mind for Canadians across the country. We want to assure everyone that the health and safety of our team members, our clients, and the community is the top priority for us and we are actively monitoring the situation.

While health authorities in British Columbia still deem the risk in our province to be low at this time, they have also called for increased efforts in the area of social distancing and avoiding unnecessary gatherings.

We're closely following the guidance and advice from the BC Provincial Health Agency, Public Health Agency of Canada, the Centre for Disease Control, the World Health Organization, and other global and provincial health agencies.

- Staff are not permitted to come to work if they experience common Covid-19 symptoms including fever, dry cough, muscle aches, and respiratory issues.
- Staff are not permitted to come to work if they have traveled outside the country or came into contact with anyone who has traveled outside the country for a 14 day self-isolation period.
- We ask that anyone who is feeling unwell refrain from visiting us so that together we can ensure a safe and comfortable experience for everyone.
- Any appointments that have been scheduled may have to be rescheduled or completed via telephone/web meeting. If you have a booking one of our team members will be in contact.
- We are increasing hand-washing and disinfecting commonly touched items.
- We are prepared to temporarily cease operations at our business if they become contaminated.

As this issue continues to evolve, we remain committed to supporting you and keeping you informed. We'll share more updates as we have them. As always, if you have any questions or concerns, don't hesitate to call or email us anytime.

Thank you,



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