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Investment Fund Redress & Appeals Process

At Community Futures Alberni-Clayoquot we are committed to providing the highest quality client services. If you believe you were treated in a professional and fair manner we want to hear from you. Please contact our Executive Director, Lori Camire by phone at 250-724-1241.

Independent Client Service Reviews are available to clients who feel believe they have not been treated fairly in regards to loan decisions, loan collection procedures or who think there was conflict of interest in the decision making. Contact the Executive Director to learn more regarding Independent Client Service Review or for an application to request an Independent Review.